



Cancellation policy & other Conditions of Travel

(Revised Oct 2020)

ACCEPTANCE: When a client makes payment for a safari, he/she is understood to have read and accepted THIS Cancellation policy & other Conditions of Travel as available at <https://www.wildlifesafaris.com/pay.html> .

CANCELLATIONS AND REFUNDS

- Cancellations received more than 51 days prior to departure, a refund of 85% of the deposit is allowed.
- Cancellations received within 50 to 36 days prior to departure, a refund of 50% of the deposit is allowed.
- Cancellations received within 35 days prior to departure, no refund is allowed.
- Please take note that Wildlife Safaris (Pty) Ltd is in turn bound by the cancellation policies of our third party suppliers such as S.A. National Parks that we would have prepaid for services.
- There will be no refunds on unused services or meals whilst on tour.

NOTES

Your travel plans are made entirely at your own risk and Wildlife Safaris (Pty) Ltd will not accept responsibility for cancellations made for any reason including and not restricted to missed flights, problems with visas or travel documents, flight cancellations, delays, interruption of tours, lost baggage, transport or traffic delays, bad weather, illness or injury, family matters or bereavement, or for any other circumstances that may necessitate cancellation or amendments by you to your travel plans. This will also include any and all Government/s (ours and yours) imposed travel restrictions relating to the Covid19 Pandemic. Please ensure you purchase comprehensive travel insurance with adequate cancellation and curtailment cover for any eventuality.

You also agree that is understood by Wildlife Safaris (Pty) Ltd and that upon payment of your deposit you have read, understood and accepted the Cancellation & other Conditions of Travel. This information is been made available during the online payment process & supplied by our consultant when a Provisional Reservation is made. It is also available online at <https://www.wildlifesafaris.com/payment.html>

INSURANCE: We strongly suggest you purchase **Comprehensive Travel Insurance** with adequate cancellation cover for any eventuality. This insurance must be arranged in your own country and we recommend you do so at the time you make your booking and pay the deposit. Wildlife Safaris (Pty) Ltd will not be held responsible if a Client does not have Comprehensive Travel Insurance.

ALTERATIONS TO TOURS: The Company reserves the right to change the itinerary or accommodation should conditions necessitate such alteration. Transportation will be in an air-conditioned microbus, sedan, Sprinter or coach according to the number of passengers.

GAME DRIVES: an open safari vehicle will be requested for most game drives in Kruger Park when 4 or more adults are booked on a tour. Otherwise 2 – 3 adults (or families with 2 adults + 2 children) may have some game drives by microbus with opening windows. All passengers staying 2 nights inside Kruger Park will be booked on a 3 hour sunset game drive conducted in the National Parks open safari vehicle.

BAGGAGE: On small group safaris, passengers are allowed one check-in bag (maximum 20 kg's) and one cabin bag (max 7 kg's). Please kindly advise our office if you have excess baggage.

RESPONSIBILITY: Whilst Wildlife Safaris (Pty) Ltd, their employees and/or agents will take every care against such contingencies, they cannot be held responsible for any delays, cancellations or missing of onward travel arrangements and shall be exempt from any liability for any loss, damage or injury to any person and/or his/her luggage or personal property.

WILD ANIMALS: Although attacks by wild animals are rare, clients are reminded that many of the animals & reptiles they will see are potentially dangerous. Wildlife Safaris & their guides, contracted tour operators, selected private safari lodges & national parks cannot be held liable for any injuries caused during an incident involving the behavior of wild animals.

INDEMNITY FORMS: Passengers will be required to sign Indemnity Forms on entry to Kruger National Park, before partaking in activities conducted inside the Park and at private lodges we visit.

PASSPORTS: Please refer to our notes on Entry into South Africa & ensure that your passport is in order & you are carrying any visas required. Parents with children under the age of 18 years must ensure that passports or visas are ready for entry into South Africa.

HEALTH: Anti-malaria precautions are recommended for visitors to Kruger Park mainly during the rainy season from October to May. These include protective clothing, insect repellent & if you wish to take medication, we recommend Malarone. Passengers are responsible for their own vaccinations & inoculations.

SPECIAL REQUESTS: Please advise us if you require a special diet such as vegetarian or if you suffer from a particular medical condition such as diabetes.

PHOTOS & REVIEWS: we request your permission to use any photos submitted to our office after you have travelled on tour for subsequent marketing purposes of Wildlife Safaris